



April 30, 2020

Dear Administrator/Director of Nursing,

Sounds Like A Plan Hearing Aid Center would like to offer support for your residents with hearing impairment.

It is crucial at this time of crisis that residents are able to hear, while facing this period of isolation. We are respectful of your facility's no-visitor policy. Our office has been contacted by family members of your residents, frustrated that they can not only not see their family members at this time, but also cannot communicate with them due to broken or dirty hearing aids that are not performing properly.

Our solution to help includes, dropping off a lock box outside your facility, where hearing aids in need of repair can be put, and we will pick up the box weekly. Any and all aids in need of repair can be labeled with the patient's name, and put into the lock box. We will take them to the office to repair and clean, then drop them back off at the lock box. We encourage any hearing aids that are not functioning to their full potential to be put in the drop box for repair, whether they were purchased through us or not.

The objective is to help your hearing-impaired residents hear better during this time of isolation. As studies have found that the combination of hearing loss and isolation can lead to dementia.

We are open to any suggestions that you have regarding the need to help your residents stay connected with their families. Please contact us if you would like us to place a hearing aid drop box outside of your facility.

Sincerely,

Kristina Jackson

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